



## Introducing Logistics Taxi

Logistics Taxi is a full featured application that works on your Android smart phone or tablet and can allow you to run a successful taxi business at a fraction of the upfront and monthly operating costs of Desktop and Mobile Dispatch Terminal based solutions. No new hardware is required except for the Android device with data plan and as a Taxi Company you can be up and running on this system in minutes. No installation of hardware is needed and all you need is web access to run the dispatch application. The backend is a rugged dispatch application that uses a MySQL database on top of an Ubuntu Linux Operating System. The solution comes optimized for ease of use and supports many industry driven business features.

## Proven Solutions

Our solutions have supported several million trips & GPS data. Over 200 Taxicab and Fleet Operators located around the globe are registered and using our system since its launch with thousands of trips running daily. The engine of Logistics Taxi is driven by a state of the art data center designed for accelerated delivery and scalability while providing multiple layers of redundancy.

## Works from Anywhere

Taxicab operators worldwide are harnessing the power of the Internet to streamline operational efficiencies and drive increased revenues through Logistics Taxi. This fully managed service allows owners to focus on their business – not the technology whilst providing the ability to manage their fleet from anywhere at any time. It's your business, your way.

## Running in Minutes

The entire set up process is simple and intuitive. Assistance is provided via our on line 24/7 Help Desk designed to guide you through the initial implementation and training phase and to answer any questions you have moving forward.

## Dispatch Made Simple

We work to keep things simple. From automated dispatch FIFO (First in First Out), nearest free car(s) or even manual dispatch methods to advanced booking and scheduling of trips.



## Order Entry

Logistics comes integrated with CallerID allowing Dispatchers to quickly summon client records and enter new trip details phoned in by customers. Favorite addresses can be saved to facilitate recall of the most popular destinations for each client. All trips are then automatically assigned a unique Order ID by the system.

## Account Customers

Account customers who have special rates are easily identified via their phone number while booking. Invoicing is also supported.

## Real-time Dispatch

The system supports real-time dispatching which can be used in automatic or manual modes. Dispatchers have the option to quickly switch between these two modes based on the requirements of each client. Automated dispatch modes supported include queue-based FIFO or proximity (nearest car) models. Only vehicles who are logged in and free can receive a trip.

## Order & Driver Status

Orders can be easily tracked, re-assigned and managed through exception in real time. Driver status is managed through the use of color codes with each color displaying the time spent throughout various trip intervals.

## Two Way Messaging

Dispatchers can send messages to any or all vehicles instantly. Drivers also have the ability to communicate directly with dispatch.

## Preassigned & Recurring Trips

Trips can be preassigned by dispatchers to specific vehicles if needed for a future date and time. Customers can also request recurring trips be booked for the same destination over a period of time, up to one (1) year in advance.

## Multilingual Support

Logistics maintains relationships with companies in 14 different countries and provides its solutions in the following languages: Arabic, German, Greek, Hindi, Portuguese, Polish, Romanian and Spanish.

## Smart Phone App & Web Booking

Customers now have the option of booking their next ride through a customizable smartphone application or online via the company's web site. Incoming requests can be automatically forwarded to vehicles based on the companies chosen dispatch model.

## Reporting

The system provides a comprehensive set of reports designed to help manage your fleet. Daily activity and fare collection reports along with detailed weekly and monthly reports are available for download to an excel spreadsheet.

## Permissions based Access Controls

The application supports multiple user types and permissions including Administrator, Manager, Dispatcher and Drivers. Each of these comes with predefined access and permissions both on the web application and on the Android device. Drivers can also be easily disabled by a Manager or Administrator.

## Trip Trace

The ability to track the specific route of a vehicle is critical to resolving customer complaints and/or disputes. Logistics Taxi provides up to the minute bread crumb tracking of all historical events.

## Real-Time Tracking & Navigation

Dispatchers and Administrators can track the status of all logged in vehicles using real-time maps. Drivers also have the option of using turn by turn navigation to guide them to pick up and drop off locations.

## Payment Processing

Logistics provides the ability to interface with a local payment processor of your choice. We offer integrated solutions with PayPal and Authorize.net Merchant Services to accept credit card payments.